

October 31 2016

Kia Ora Koutou, Mālō e lelei , Hello, kaibigan ko!

I hope you are all well and the weekend was enjoyable. Thank you all very much for your support of the Athletics day. It went very well and the students competed with spirit and pride.

The County lists will be out today or tomorrow so you plan for Friday. The students who are at camp have the option to stay at camp or go to counties. The decision is the families but we need to know so the van can travel back Thursday night if required.



Our Year 2-3 students have their swim week this week at the new complex in Ashburton. Their lunch times and morning tea times will be adjusted throughout the week so they can get fueled for a busy afternoon. I am also looking forward to seeing them at the Ashburton Fire Station tomorrow morning as part of a treat for their Firewise studies. We will have a look at the appliances and cover the important messages for the Firewise programme.



The Year 5-6 classes head away to Wainui for Camp on Wednesday and Mrs Jenkins has prepared a wonderful camp. Thank you to the parents who have taken time to support the camp students on their adventure. I am sure they will have an amazing time.

Concerns and complaints: Annual Update

It is important that the school reflects what the community wants for its students. From time to time you may disagree with our procedures and activities. If that arises for you we encourage you to follow the correct procedure so you can get some closure or resolve your complaint or concern. Please follow the document below.

Simply:

- Go to the person/teacher concerned
- If not resolved go to the Principal
- If not resolved then a letter to the BOT chair

A personnel committee will deal with complaints that get to the BOT for investigation.

Concerns and Complaints

The school responds to complaints in a fair and consistent manner

Purpose

To provide the school's community with procedures to follow if they have a concern or complaint.

Procedures

1. All complaints shall be treated as strictly confidential.
2. In the first instance concerns should be discussed with the other party (You may wish to have an independent & objective adult present).
3. All complaints, including any about the principal, should be referred directly to the principal in verbal or written form with a copy to be forwarded in writing by the complainant to the Chairperson of the Board of Trustees.
4. All complaints shall be acknowledged and documented.
5. In dealing with all complaints employers must act in accordance with the conditions of relevant employment agreements and current legislation.
6. The board and Principal shall consult and decide on the appropriate manner in which to resolve the issues.
7. Appropriate agencies may be engaged to assist in any situation where the Board of trustees is unsure as to how to resolve the issue.
8. The complainant shall be kept informed of the process and of the outcomes by the Principal or Chairperson of the Board of Trustees.

Community Notices:

To whom it may concern,

We have opened a new shop called Ge Harashim (means Valley of Craftsmen) located at 96 Victoria Street, the Triangle, Ashburton where we will be teaching music and art. The art lessons include such topics as 'learning to draw what you see', 'learning about colour ' and 'paper craft'. All classes are \$10 per student for one hour.

Music is also taught for students wishing to learn drums, guitar, ukulele, keyboard, piano, and bass guitar. These lessons cost \$20 for half an hour. We also have a range of instruments for sale and do repairs and restrings.

We would really appreciate it if you could put this information in your school newsletter this term. As a new business we want to work with schools and assist students with their creative pursuits,

Thanks for your consideration,

Julie and Stephen Wightman,